

Sanyo Corporation of America

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July 19, 2013

Announcement of improper Inquiry Form

Dear Valued Customer,

Due to a problem with the IT system which was not detected in time, we have not been able to receive inquiry mails sent through our website in the period between October 1, 2012 and May 3, 2013. We have been able to reestablish the system in May and regenerate undelivered mails in July 2013.

Every inquiry is important to us, and we will answer all inquiries as soon as possible. In case you have sent an inquiry in the past which was not yet answered, please accept our apologies and contact us again.

As a countermeasure, we have placed contact name, direct phone number and email address of the Manager in charge on each product site.

We are very sorry for the inconvenience and hope we can serve you in future.

Sincerely,



Masanobu (Bob) Shintani
President
Sanyo Corporation of America